

WARRANTY SAMES KREMLIN

Warranty extensions and details of their conditions of application APRIL 1, 2022

The return costs for expertise are at the expense and under the responsibility of the claimant, the return of the Material after repair will be handled through DAP intercom.

In the case of a warranty assumption, the initial warranty is maintained for the remaining period of time.

The minimum contractual warranty granted by the Supplier is for a period of twelve (12) months from the moment the Material is made available to the Customer.

In order to be implemented, a warranty request must be made to our services. This request must define precisely and in writing the dysfunction in question and inform the conditions of Purchasing of the Material by the Customer to the Supplier (ex: invoice). The Supplier will accept or refuse the implementation of the warranty only after analysis of the "defective" Material and subject to shipment of such Material within a reasonable delay if so requested by the Supplier. The warranty granted by the Supplier consists of the replacement of the complete Hardware or the partial replacement of a defective component. The Supplier will not bear any costs other than the cost of the parts necessary for the replacement or repair of the defective Material.

Products or Ranges excluding spare parts	Special durations	Specific conditions of implementation and exclusion
Inocoat Powder range (except Eurotec Esprit range) corresponding to manuals: 7132 : Inogun M 7133 : Inogun A (FCC Standard and Robotic) 7134 : Inocontroller 7145 : Inobox 7159 : Inocart VT, H 7161 : Inocart NDT, HF 7169 : NDT Pressure Tank 7170 : HF Pressure Tank	1 year + 2 years under condition of registration within one month (proof of purchase and serial number) for a use of 8h/day for 230 days a year.	Wear parts are always excluded. Refer to the manual: level 1 (Standard preventive maintenance) and level 2 (corrective maintenance) parts.
		The product must not have been disassembled. In case of problems, do not handle it yourself. If in doubt about handling, contact your usual contact person.
		In all cases, scrupulously follow the instructions with particular attention to lubrication and tightening torques.
		All equipment are guaranteed in accordance with the GSC (1 year): Communication modules, Inotank powder tanks, Inosieve, Inocenter, reciprocators, Inoprofile, level sensors, parts detections and electropneumatic components.
Repaired parts not covered by warranty	6 months from the date of delivery after return	

No Warranty will be granted by the Supplier:

- > For defects and deterioration resulting from abnormal storage and/or storage conditions at the Customer's premises
- > For a maintenance or use of the Material that does not comply with the rules of art or that does not comply with the prescriptions of the technical manual made available to the Customer by the Supplier or manipulation by an untrained people.
- > For defects and damage resulting from replacement parts not approved by the Supplier or which have been modified by the Customer
- > For any damage resulting from negligence or lack of maintenance on the part of the Customer
- > In the event of normal wear and tear of the Materiel and/or its components
- > In the case of damage or accident resulting from faulty and/or abnormal use thereof
- > In case of disassembly of the Material without prior agreement of the Supplier's technical support
- > In case of a replacement of a component of the Material by the Customer himself which would damage other elements